

Greencastle Area, Franklin County Water Authority



60 N. Washington Street – Greencastle, PA 17225 – Phone 717-597-7143

March 21, 2024

Dear Customer,

The Greencastle Area, Franklin County Water Authority is requesting your assistance with identifying the material of the water service line that provides drinking water from the Authority's water main to your residence. The Department of Environmental Protection (DEP) established the Lead and Copper Rule Revisions (LCRR) in 2021 to address lead and galvanized pipes in water distribution systems. As a requirement of this regulation, an inventory of all water service lines must be compiled for the Greencastle Area, Franklin County Water Authority's service area.

The purpose of the inventory is to collect service line material data required by DEP, track the Authority's progress toward lead-free service lines, and increase public health protection. Your participation will help the Authority compile their inventory safely and effectively. To assist the Authority with their inventory efforts, we are asking that you identify the water service line material in your home.

First, please locate the water service line pipe coming into your home. The location of a water service line can vary, but it is typically found coming through the home's basement or foundation wall closest to the street. Once the line is found, please provide the material type information to the Authority. You can either complete an online survey at <https://tinyurl.com/5n6unrhh> (QR code below) or complete the enclosed survey form by circling the appropriate pipe material photo and returning the completed survey form to the Greencastle Borough Office.

Additionally, please anticipate Borough staff to be present in your neighborhood as the Authority works towards identifying service line materials throughout its distribution system. Borough staff will make efforts to best communicate with customers during this project.

The Authority greatly appreciates your assistance in this comprehensive undertaking. If you need help identifying the service line material or if you have any questions, please contact the Borough office by phone at 717-597-7143 or via email at office@greencastlepa.gov.

Thank you in advance for your timely assistance with this project.

Sincerely,

Emilee Little
Authority Manager



Survey QR Code

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PLEASE RETURN THIS COMPLETED FORM TO:

**Greencastle Borough Office
60 N. Washington Street
Greencastle, PA 17225**

PROPERTY OWNER INFORMATION
Property Owner Name:
Address of Property:
Phone Number:

Please **circle** the water service line material that is present in your property. The location of a water service line can vary, but it is typically found coming through the home's basement or foundation wall closest to the street.

COPPER:



LEAD:



GALVANIZED STEEL:



PLASTIC:



If preferred, an online survey is available at <https://tinyurl.com/5n6unrhh>. If you need assistance identifying the service line material or if you have any questions, please contact the Borough office by phone at 717-597-7143 or via email at office@greencastlepa.gov.

COMPLETED FORMS DUE BY APRIL 15, 2024