

Greencastle Area, Franklin County, Water Authority
60 North Washington Street
Greencastle, Pennsylvania 17225
717-597-7143

November 8, 2024

Current Water Customer
B103 W Franklin St B Unit
Greencastle, PA 17225

NOTICE OF SERVICE LINE WITH UNKNOWN LEAD STATUS

The US Environmental Protection Agency (EPA) requires water systems to develop an inventory of all service line pipes in their water distribution system and classify the materials of their service line pipes as either Lead, Galvanized Requiring Replacement (GRR), Non-Lead, or Lead Status Unknown.





Greencastle Area, Franklin County, Water Authority is required to inform you that the water service line to the above address has yet to be determined. Subsequently, the service line (either system or customer side) has been classified as **Lead Status Unknown**. This means that all or a portion of the service line may be made up of lead or galvanized piping requiring replacement. Water supplied through a service line of unknown material has the potential to increase your risk of exposure to lead. For further information regarding your service line, our service line inventory is accessible through request by emailing office@greencastlepa.gov.

WHAT IS A SERVICE LINE?

A service line is the piping that connects your household or building plumbing to the water main in the street. Ownership varies by water system but is typically split between the water system and the customer. Greencastle Area, Franklin County, Water Authority owns the section of the service line from the water main to the curb stop, while the section from the curb stop to the water meter is owned by the customer.

HOW CAN I DETERMINE MY SERVICE LINE MATERIAL?

Greencastle Area, Franklin County, Water Authority is continuing service line identification and replacement. If your service line is found to contain lead or galvanized piping requiring replacement, you will receive a separate notice with information about service line replacement and financing opportunities. Please assist Greencastle Area, Franklin County, Water Authority with categorizing the service line at your property by completing the survey provided through the QR code below. If you previously submitted a survey, we are now asking that you include a photo of your water service line **where it enters your building**. Participation in the survey may eliminate the need for future investigation at your property to identify the service line material. EPA has developed an online step-by-step guide to help people identify lead pipes in their homes called Protect Your Tap: A Quick Check for Lead. It is available at: www.epa.gov/ground-water-and-drinking-water/protect-your-tap-quick-check-lead.

	<ul style="list-style-type: none">Galvanized: A dull, silver-gray color. Use a magnet - strong magnets will typically cling to galvanized pipes.
	<ul style="list-style-type: none">Copper: The color of a copper penny.
	<ul style="list-style-type: none">Plastic: Usually white, rigid pipe that is jointed to water supply piping with a clamp. Note: It can be other colors, including blue and black.
	<ul style="list-style-type: none">Lead: A dull, silver-gray color that is easily scratched with a coin. Use a magnet - strong magnets will <u>not</u> cling to lead pipes.



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WHAT ARE THE HEALTH EFFECTS OF LEAD?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposure to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

WHAT CAN I DO TO REDUCE EXPOSURE TO LEAD IN DRINKING WATER?

- Run your water to flush out lead. If the water hasn't been used for several hours, run the water for 15-30 seconds to flush lead from interior plumbing or run the water until it becomes cold or reaches a steady temperature before using it for drinking or cooking. Only use cold water for drinking and cooking.
- Do NOT use water from the hot water tap to make baby formula.
- Do NOT boil water to remove lead. Boiling water will not reduce lead.
- Look for alternative sources or treatment of water, such as use of a pitcher filter that is certified to remove lead and replace the cartridges on a routine frequency or use bottled water.
- Identify and replace premise plumbing fixtures containing lead. Brass faucets, fittings, and valves, including those advertised as "lead free" installed prior to 2014, may contribute lead to drinking water because the law allowed fixtures with up to 8% lead to be labeled as lead free.
- Regularly clean your aerators/screens on plumbing fixtures. Sediment, debris, and lead particles can collect in your aerator. If lead particles are caught in the aerator, lead can get into your water.

For more information, call us at (717) 597-7143. For more information on reducing lead exposure around your home/building and the health effects of lead, visit EPA's website at www.epa.gov/lead or contact your health care provider.

Sincerely,

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